How can I get High Speed Broadband?



Using your Eircode, check your address on the National Broadband Plan High Speed Broadband Map www.broadband.gov.ie



If you are in a BLUE area contact a Retail Service Provider in your area to place an order.



If you are in a LIGHT BLUE area check the **www.fibrerollout.ie** website to find out when high speed broadband will roll out in your area.



If you are in an AMBER area you will get high speed broadband under the State intervention phase of the National Broadband Plan. Check out our website for updates and progress reports at www.broadband.gov.ie

For further information

Visit:

www.broadband.gov.ie or www.dccae.gov.ie

Email:

broadband@dccae.gov.ie

National Broadband Plan Customer Service Team, Department of Communications, Climate Action and Environment, 29-31 Adelaide Road, Dublin D02 X285

Also available in this series of leaflets:

National Broadband Plan What is the High Speed Broadband Map?

National Broadband Plan Making the most of your broadband







National Broadband Plan

What is the National Broadband Plan?



What is the National Broadband Plan?

The National Broadband Plan is a Government strategy designed to deliver high speed broadband services to all businesses and households in Ireland.

What is high speed broadband?

The National Broadband Plan defines high speed broadband as delivering a minimum speed of 30Mbps download and 6Mbps upload in a reliable, high quality and consistent manner.

How will the National Broadband Plan be achieved?

The National Broadband Plan is being achieved through a combination of:

- Commercial investment by the telecommunications sector
- A State Intervention in those areas where commercial providers acting alone will not provide this essential service

How do I know if I am covered by either the commercial investment or by the State Intervention phase of the National Broadband Plan?

Check out the High Speed Broadband Map at www.broadband.gov.ie



What do you mean by commercial investment?

This is the investment made by commercial telecommunications operators to deliver high speed broadband coverage.

Some of these operators act as Wholesale Service Providers.

What is a Wholesale Service Provider?

Wholesale Service Providers are commercial telecommunications operators that have rolled out high speed broadband infrastructure and offer these broadband services to Retail Service Providers on a wholesale basis.

Wholesale Service Providers do not usually sell directly to members of the public or businesses using the services.

What is a Retail Service Provider?

Retail Service Providers are commercial telecommunications operators who purchase high speed broadband services from Wholesale Service Providers.

Retail Service Providers sell these services to members of the public or to businesses.

Progress since 2012

- In 2012, less than 700k of all premises had access to high speed broadband.
- In April 2016, 1.2m or 52% of all premises had access to high speed broadband.
- In September 2017, over 1.5 million or 65% of all premises can now access high speed broadband services provided by commercial operators.
- By end of 2018 over 1.8m or 77% will have access to these services.
- Commercial operators have invested over €2.5bn in upgrading and modernising their networks over the past 4 years, and further investments are planned.

The commercial area is identified as BLUE and LIGHT BLUE on the High Speed Broadband Map.

What is the State Intervention?

The State Intervention will ensure that High Speed Broadband is made available to all households and businesses in the country where there is no existing or planned commercial network.

The State Intervention investment will include European Regional Development Fund and State capital.

Through a procurement process, the Department is currently looking for a company or companies to build, maintain and operate the State Intervention network for the next 25 years.

The State Intervention area includes

- C. 540,000 postal addresses
- 990,000 citizens (21% of national population)
- 381,000 members of labour force (21% of national total)
- 52,057 farms (61% of national total of farms)
- 47,096 SMEs, primarily micro
- 437 schools (13% of total)
- 310 business parks (4% of national total)

The State Intervention area is identified as AMBER on the High Speed Broadband Map.

